

January 20, 2021

To whom it may concern,

Border Construction recently completed a renovation project at YWCA Emergency Shelter. This involved building two shelter rooms with bathrooms in a space that was once a television lounge and converting closets and other spaces adjacent to existing rooms into adjoining bathrooms.

YWCA previously had only communal bathrooms on our resident floor, which made quarantine here during the coronavirus pandemic impossible. Offsite quarantine at an undisclosed location was well managed by local health officials. Yet women seeking shelter due to domestic violence need the heightened security of YWCA Emergency Shelter to feel completely safe. This meant our urgent project needed an aggressive schedule managed to the date.

Border Construction completed our project on time, with portions ahead of schedule.

While other job sites may have looked away when workers didn't wear protective masks, our congregate living setting could have zero tolerance. The Border crew respectfully complied. They worked with courtesy and high regard for our sensitive environment. Their workmanship was excellent.

This crew genuinely cared about the mission of the YWCA Cass Clay and the woman and families that we serve. Our site manager, Bryan, not only brought candy to the children here at Halloween, he also spent time with one child we were serving to explain construction and just what they were doing.

There were many phases to our project, and Border Construction was always communicative about what was happening and what would come next. If we had any challenges, we called them and saw it addressed immediately.

YWCA has worked with many construction companies across my decades leading the organization, and Border Construction is unquestionably a superior construction company.

Sincerely,



Erin Prochnow, CEO



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**Grace Garden**

**A YWCA Supported Residence**

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[ywcacassclay.org](http://ywcacassclay.org)

